

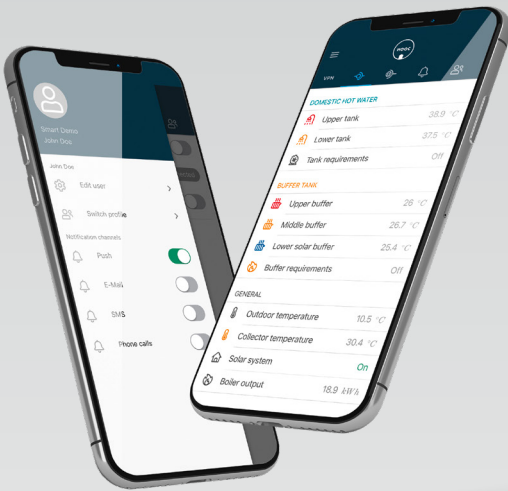
CompactApp

APP

The perfect device for the end user

HOOC COMPACTAPP

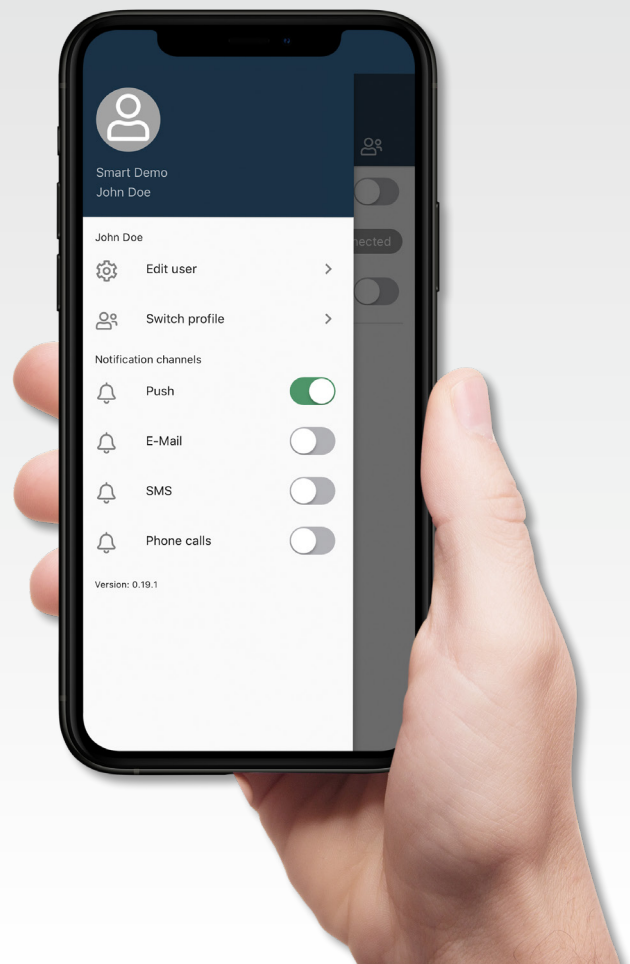
The CompactApp is especially designed for the end user's needs. True to its name, it condenses the most crucial HOOC functions into a single, user-friendly tool.



With the CompactApp, you can access your site(s) and devices through a secure VPN connection or a Secure Proxy Link. Furthermore, the app enables you to receive system alerts through push notifications, to exchange site-specific messages or to consult important site notes. Get your HOOC CompactApp now (it is for free!), so that not only your system engineer but you as well will always have complete control over your sites.

Download your CompactApp from Google Play or App Store, then open the app and scan the QR code you have received by mail or PDF. Now, you are ready to start.

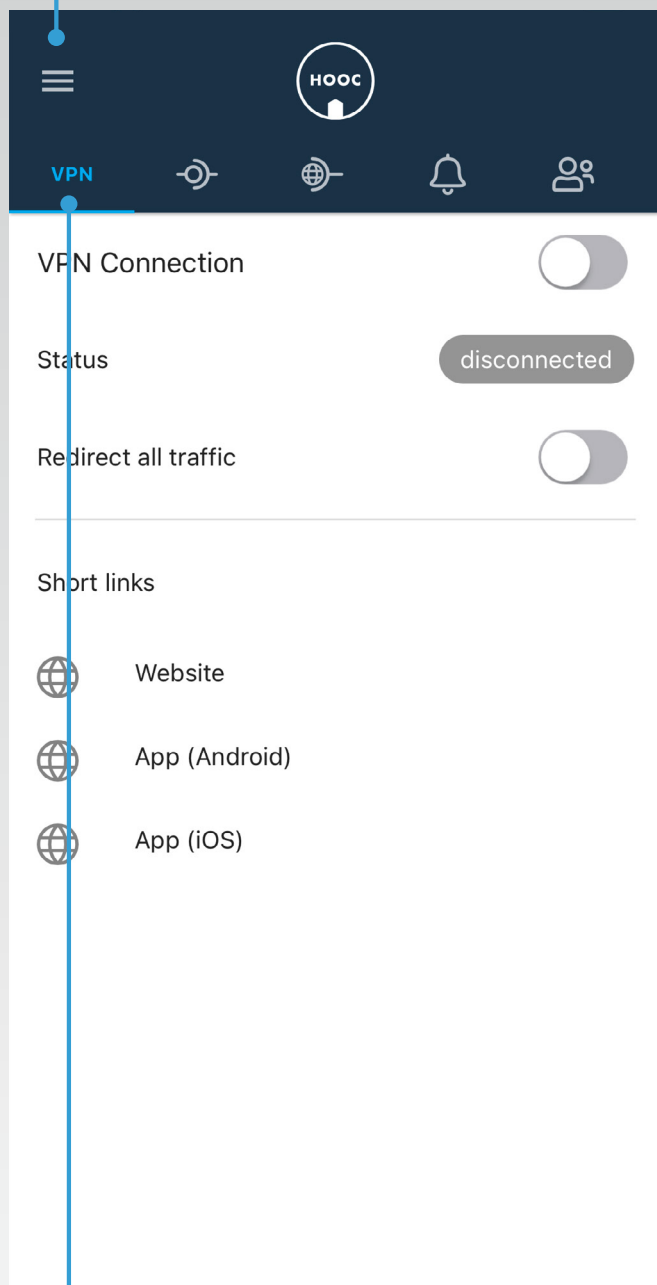
Klick on your site and consult the information on the following pages for a more specific use of the different app features.





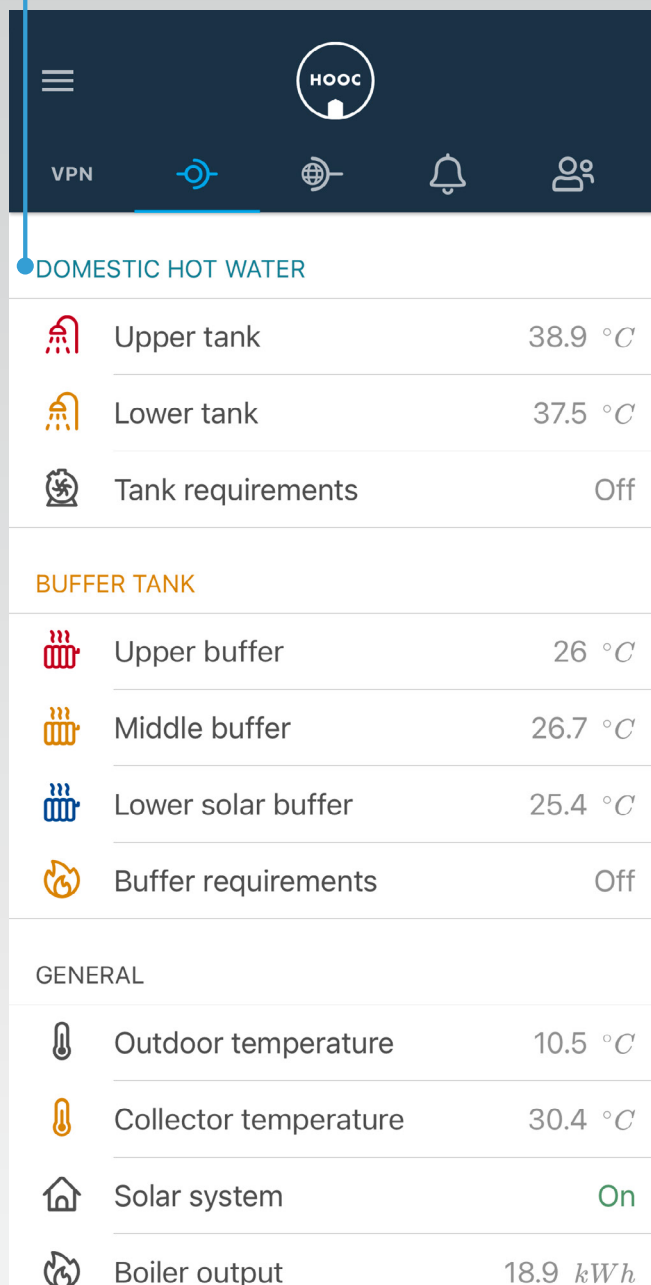
SETTINGS

Under you can adjust your user data or eventually change to another site (switch profile). If you have integrated the smart alarm, you can determine here over which channel you want to get alerted in case of a system failure.



REMOTE CONTROL

In order to monitor the data of your sites, go to . Here you can see your actual values and adjust your setpoints. If you would like to compare the values of different times during the day, swipe the field to the right for more trend data.





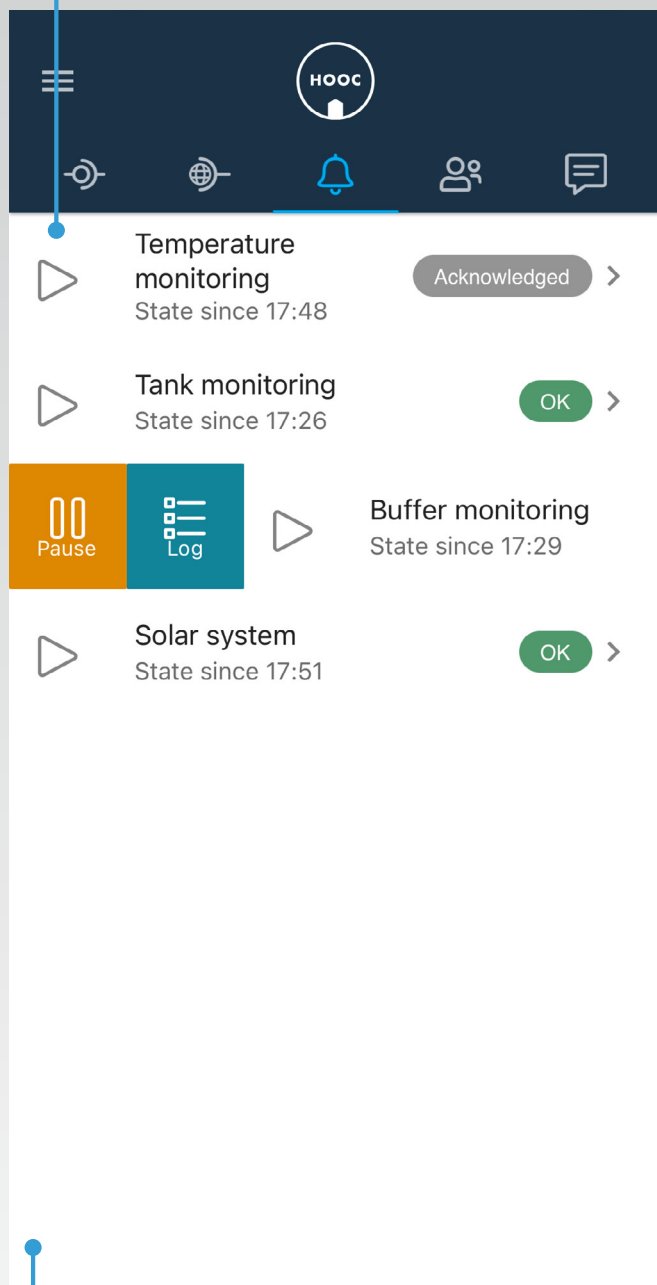
VPN ACCESS

Under you can check your VPN settings. In order to activate your VPN connection, swipe to your right. By adding the option «Redirect all traffic», you can also surf abroad via the Internet connection of your sites.



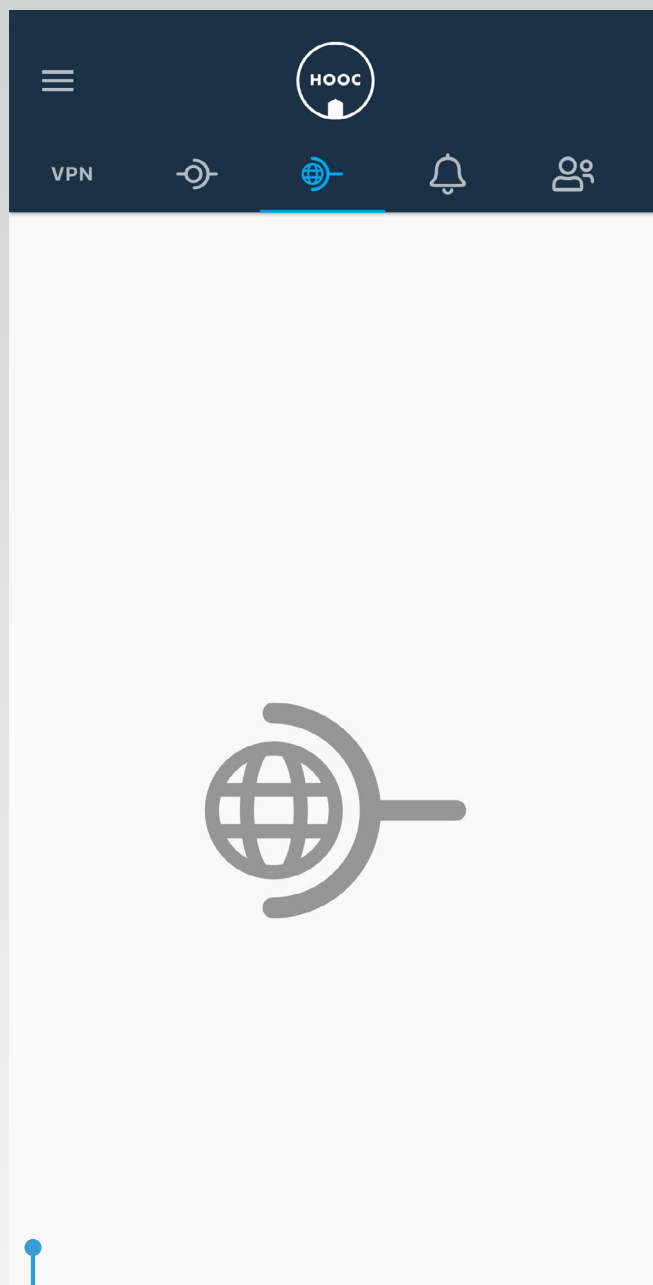
ALERTING

If you have enabled the smart alarm service, you can see here  all your sites. If the current values are within the acceptable range, a green «OK» will be displayed. If this is not the case or in the event of a system fault, you will be automatically alerted over the channel you have selected under . (Please note that push notifications and e-mails are for free, whereas SMS and phone calls are chargeable). By the way: All alarms can be acknowledged or paused by swiping the respective field to the right.





NOTIFICATIONS

As mentioned under «Alerting», users will receive a notification in the event of a system fault. If required, they also will be informed as soon as an alarm has been acknowledged or the problem has been solved.



WEB ACCESS

Under  you get to the Secure Proxy. If enabled, this service will allow an internal forwarding to websites and computers/VNC. In contrast to the traffic redirection under , there is no need to activate the VPN connection.



USER CONFIGURATION

To add a new user, go to and fill in their details (name, address, etc.). If you activate «User data editable», the user can also change these contact data later on. Under «Access rights Services» you then decide whether they will have access to the VPN, the remote control, the proxy and/or the alerting service. You can define that for each site individually. Don't forget to finally save the changes or to discard them if necessary.

The screenshot shows the HOOC application interface. At the top is a dark blue header with a hamburger menu, the HOOC logo, and navigation icons for location, notifications, users, messages, and information. Below the header is a list of users. The first user is 'Hans Muster' with a right-pointing chevron. The second user is 'Jean Modèle' with a right-pointing chevron. A blue vertical line highlights the 'Add' button (a circle with a plus sign) at the bottom right of the list.

The screenshot shows the HOOC application interface for adding a new user. The top header is the same as the previous screenshot. Below the header is a form with the following fields: 'First name' with the value 'Fred', 'Last name' with the value 'Flinstone', 'Street' with the label 'optional', 'Postal code' with the label 'optional', and 'City'. A keyboard is visible at the bottom of the screen.






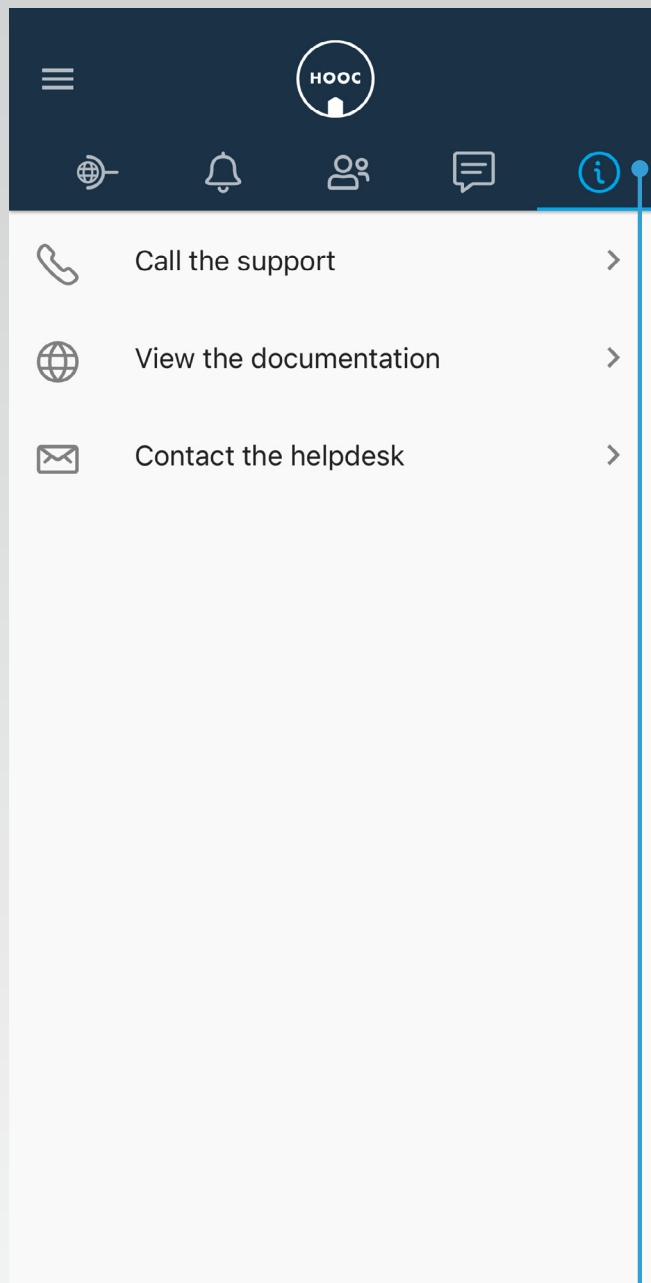
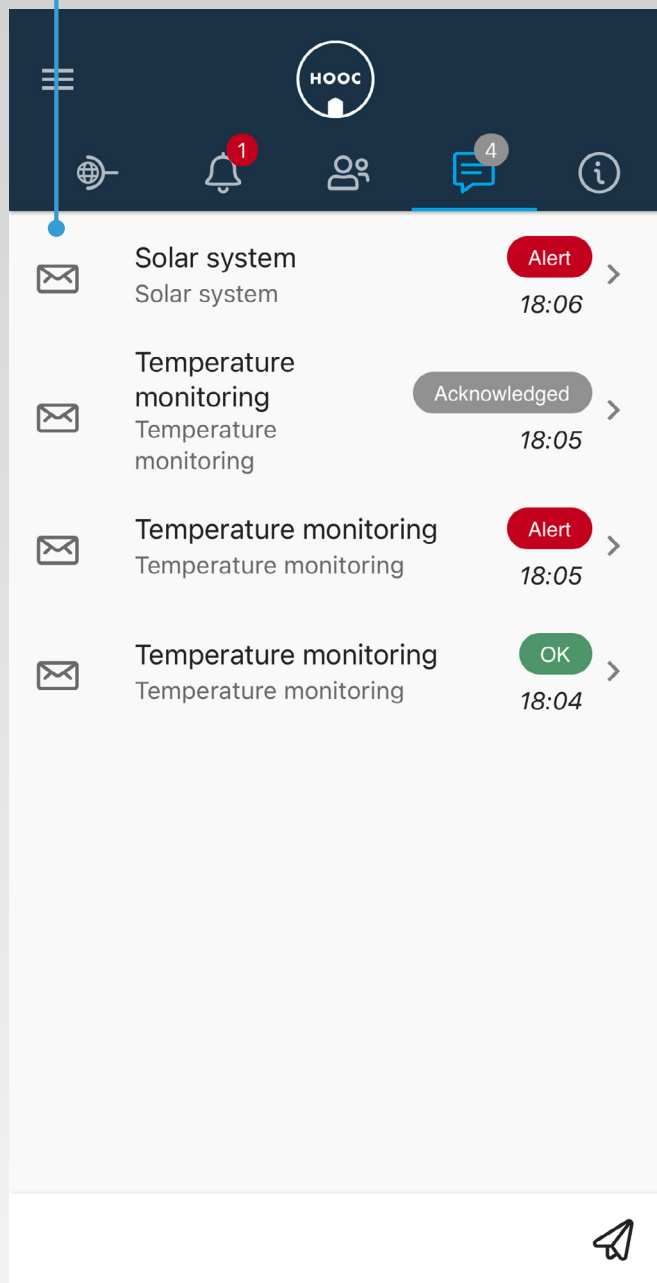
USER MANAGEMENT

In order for the new users to activate their account and manage their systems, you need to send them a QR code invitation. You can do this by moving the field with their name to the right. If you click on «Invite by mail», the code will be sent directly to the e-mail address you entered before. If you click on «Invite», the users can read the QR code directly from your cell phone with their CompactApp. Note: If you not only want to add a new user, but also activate them as an administrator, this can only be done in the HOOC ManagementPortal.



MESSAGE CENTER

Under  you will find your HOOC mailbox with all messages and alarms. By clicking on , you can delete them all or mark them all as (un)read. If you would like to delete or mark only a specific message, you want so swipe the corresponding field to the left/right. In order to send a message, click on  and add a subject to your message. Then choose whether it is just an information, a warning or even an alarm. Note: By pressing «Send», the message will go to everyone who has access to that site.



INFORMATION BOARD

In the Information Board, your system integrator can store additional site-relevant information (operating instructions, notes, revision protocols, etc.). This information will then be displayed on your CompactApp. Important: This service serves you only as an information archive. You cannot add or change that information in the app. Any kind of adjustment must be made (by your system integrator) in the HOOC ManagementPortal.

CONTACT

HOOC AG

Torweg 8 | 3930 Visp
+41 27 527 05 50

info@hooc.ch

www.hooc.ch

SOCIAL MEDIA

Check out our latest videos, features
and product developments on

Version of March 2025