

HOOC COLLAB

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HOOC Collab





Your employees and service providers do communicate with each other, but no one really knows who is talking to whom, when and why?

STOP WONDERING, START TESTING!

We promise you: With HOOC Collab things will definitely change. No more misunderstandings and communication chaos.

Thanks to its chat function, HOOC Collab offers you a safe and secure platform where your employees and experts can exchange with each other: whether they need to acknowledge alarms, send maintenance reports, organize reparation services – or simply want to discuss a project or a team meeting. The entire communication flow runs over a single channel and will be tracked in the history log, which will allow procedures and operation methods to be analyzed and optimized as necessary. So that you will never have to wonder again how something was somehow forgotten by someone for some reason.



WHAT'S IN FOR YOU

HOOC Collab offers you ...

- a strongly encrypted and highly secure transmission of information, chats and documents
- additional dashboards in the HOOC ManagementPortal for a detailed overview of the entire information and communication flow
- a quick registration with a QR code
- a clear traceability of processes, disruptions and decisions in the history log

DID YOU KNOW?



- ... that you can also brand your HOOC Collab with your own company's design?
- ... that you have the possibility to store your data up to 2 years?
- ... that our service is tested and certified by nationally recognized institutions and experts?



A THING OF THE PAST

No more ...

- unclear responsibilities and unread e-mails or queries
- long phone calls and endless WhatsApp messages until a problem is solved
- missing communication or lost/forgotten information
- time-consuming coordination between teams and external service providers



A MUST HAVE FOR

HOOC Collab is a huge plus for ...

- Operation or organizational management services
- Real estate management
- Facility management
- Technical services



Let's get down to the nitty-gritty of ...

THE TECHNOLOGY BEHIND HOOC COLLAB



INTERFACES

- API interfaces
- Possibility to connect third-party systems



CHAT FUNCTIONS

- Broadcast channel: Sending of unilateral messages/documents for mere acknowledgement (without interaction, recipients are not displayed)
- Team channel: Bilateral chat function for the professional exchange between all involved actors
- Alarm messages (in combination with HOOC Alert): Sending of fault messages, acknowledging alarms or escalating them



TRACEABILITY

- Overview of all notifications and chats from all groups (dashboard / HOOC ManagementPortal)
- Overview of who has read which message at what time (dashboard / HOOC ManagementPortal)
- Overview of all the notifications from the groups in which the user is active (display / HOOC CollabApp)
- Possibility to save data for up to 2 years



SMART USER MANAGEMENT

- Management of different users and identities
- Import and synchronization of user data
- Login with a standardized or personalized text invitation (PDF or QR code)
- Management of different recipient groups (e.g. team HVAC and team Elevators)



COMMUNICATION CHANNEL

- Sending of push messages in case of system failures or other malfunctions
- Sending of documents, technical data, pictures and images
- Chat and instant messaging
- Sending of instructions and tasks



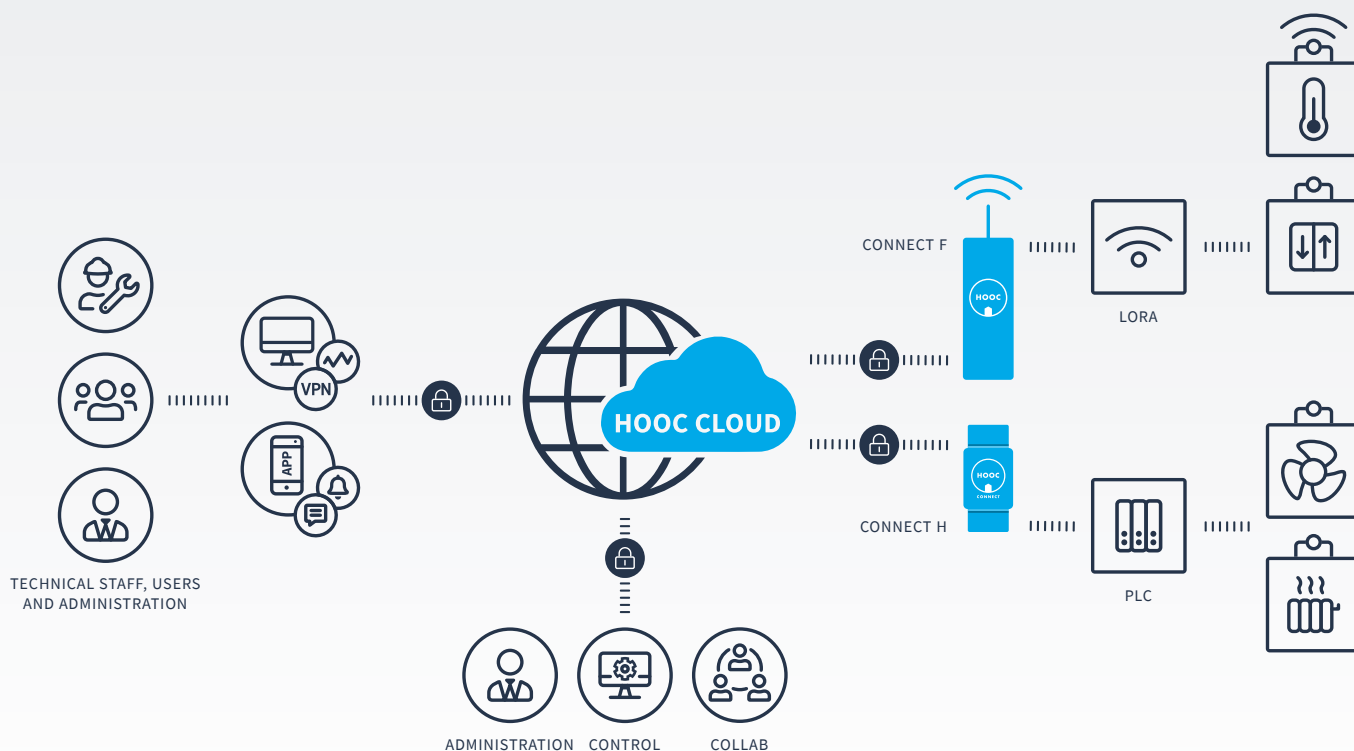
COMPATIBILITY WITH OTHER SOLUTIONS

- HOOC Alert for the smart alarming in case of system failures
- HOOC Control for remote control of technical facilities



THE HOOC COLLAB MECHANISM

Collaboration, communication, cooperation: (from left to right): The user logs in with the HOOC CollabApp or the HOOC ManagementPortal, which are connected to the HOOC Cloud via a secure VPN connection. By means of the HOOC gateways and in combination with other HOOC solutions (e.g. Alert or Control), the status of all systems and installations will be displayed. Besides, the user can be informed by the management about new safety regulations or any other technical instructions (administrative aspect). Thanks to the possibility of adding pictures and documents like test protocols, the client and his service team will be able to maintain their technical infrastructure efficiently (control aspect). As the HOOC Collab solution is based on a strongly encrypted connection, tasks and documents can also be forwarded to external service providers or involved third parties (collab aspect).



MORE INFOS

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<https://www.hooc.ch/en-us/about-us/partners>

For distributors: Register under
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